



Pandora FMS Success Story Meta4

“We needed a monitoring system that enabled us to guarantee the levels of services we pledged to our clients for our cloud platforms. We had to be able to implement it using limited resources to go live in no time, and also scale up as needed”.
Araceli Ferrer Rodríguez. Meta4 Cloud Platform Technical Responsible.

COMPANY PROFILE

Meta4, with 1,300 clients in 100 countries, manages more than 18 million people worldwide through its software technology and services. Meta4 R&D&I centers in Europe and the Americas develop advanced applications to fully address both local and global needs for any company, regardless of size and complexity.



Meta4 cloud solutions offer HR professionals state-of-the-art technology with the best possible user experience for managing the complete employee cycle, from payroll and personnel administration through to global talent management. Such all-in-one solutions leverage cloud benefits to overcome all the challenges of human capital management, while increasing business productivity and efficiencies.

STARTING POINT

We needed a monitoring solution that would allow us to guarantee service levels committed

to our customers for our Cloud platforms. We had to be able to implement it with limited resources in a short time and scalable, based on demand.

PANDORA FMS: THE SOLUTION

¿Why did you chose Pandora FMS to monitor your systems? We studied different monitoring systems considering our initial requirements, in this study we could see that most of the existing monitoring solutions on the market are specifically oriented to a systems department. Our demands were higher, we needed something that could be molded to suit our particular needs, with a special relevance in business, not only in infrastructure.



We opted for Pandora FMS for ease of implementation, maintenance and development as



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well as its versatility to suit any need. Pandora FMS stood out for being a robust and comprehensive solution, which did not need to install extra modules, did have integrated historical storage, graphs manager, incident management and events.

In short, it allowed integration with our internal processes.

“ Nowadays we can say that Pandora FMS has great relevance within our organization and is a fundamental part of our Cloud platforms. It has even its own slang, within our organization can be hear phrases like ‘what if we pandorize this need?’ / José Morollón Castro.

Pandora FMS implementation results: The results are really positive, we have a complete monitoring system that not only ensures the availability SLAs but also proactive, anticipate problems and thus helping us to prevent or shorten the solution of them.

Moreover, it is a living system that we add different modules that allow us to add information we need at all times to improve the service offered to our platform customers on aspects such as availability, performance, sizing, historical data analysis, reports...

Today, the deployment of our monitoring platform consists of nearly 700 alerts and 1000 monitors. The level of maturity reached with

Pandora FMS allow us in some cases, that the monitoring itself can take certain automatic actions on the platform completely unassisted.

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ARTICA TS & PANDORA FMS

Artica TS is an innovative company that develops its own solutions and is also the company behind the development of Pandora FMS, as well as other software solutions such as Integria IMS. Pandora FMS is one of the most flexible solutions on the market for system and network monitoring.

Pandora FMS is used in different organizations' and companies' data centers... as well as multinational companies in the IT and communication sectors. It has thousands of users and customers spread across five continents.